



Setting Language in Motion: Family Supports and Early Intervention for Babies Who are Deaf or Hard of Hearing

When the Hearing Aid Isn't Working Right

There are several steps to take that may solve the problem of a hearing aid not working properly. If these steps don't work, then the hearing aid will need to go to the managing hearing aid audiologist or the dispenser for a more detailed analysis and possible return to the manufacturer for repair.

The Hearing Aid is Dead (No Sound)

1. Check the battery. It may be very weak or dead (*if so, replace with a new battery*) or in the wrong way.
2. Is the earmold clogged with earwax? (*If so, clean it out.*) Are there moisture beads in the earmold tubing or is it cloudy? (*If so, dry it out with a blower.*)
3. Could the hearing aid have moisture inside of it from perspiration (sweat) or humidity? (*If so, place the hearing aid in a dehumidifier kit for several hours or overnight.*)

The Hearing Aid Seems Weak (Not Loud Enough)

1. Is the battery nearly dead? (*If so, replace with a new battery.*)
2. Is the earmold clogged with earwax? (*If so, clean it out.*) Are there moisture beads in the earmold tubing or is it cloudy? (*If so, dry it out with a blower.*)
3. Could the hearing aid have moisture inside of it from perspiration (sweat) or humidity? (*If so, place the hearing aid in a dehumidifier kit for several hours or overnight.*)

MODULE THREE Hearing Aids: The Basics

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There is Static Noise or the Hearing Aid Cuts In and Out

1. Is there corrosion (rust) on the hearing aid battery? (*If so, replace with a new battery.*) Is there corrosion in the battery compartment? (*If so, slightly wet a cotton swab with rubbing alcohol and remove as much corrosion as possible. Be sure not to soak the swab; too much moisture and chemical can cause more problems.*)
2. Could the hearing aid have moisture inside of it from perspiration (sweat) or humidity? (*If so, place the hearing aid in a dehumidifier kit for several hours or overnight.*)

For Additional Resources

Please refer to the Module 3 video for more tips and information as well as for additional resources. Also, visit our websites at www.bostonchildrenshospital.org/dhhp and <http://clerccenter.gallaudet.edu>.